

**COME RIDE
WITH US!!**

ACTS



**ANSON COUNTY
TRANSPORTATION SYSTEM**

**P.O. BOX 672
WADESBORO, NC 28170**

(704)694-2596

**CLEAN. SAFE. RELIABLE
TRANSPORTATION**

ACTS MISSION STATEMENT

IT IS THE GOAL OF THE ANSON COUNTY TRANSPORTATION SYSTEM PROGRAM TO OFFER CLEAN, SAFE AND RELIABLE TRANSPORTATION TO THE CITIZENS OF ANSON COUNTY IN ORDER TO HELP PROMOTE A STRONG ECONOMY, PROTECT OUR ENVIRONMENT, CONSERVE ENERGY, AND ENHANCE OUR LIVES.

INTRODUCTION

We at the Anson County Transportation System are very proud of our service to the Anson County Community. Our fleet of vehicles regularly transport individuals to doctor's appointments, nutrition sites, work, post secondary school, shopping facilities and recreational functions. We offer two types of transportation-Regular Scheduled Routes and Demand Response.

Regularly scheduled routes transport individuals to the same destination on a consistent basis. Our regularly scheduled routes consist of nutritional routes for the elderly to the Wadesboro and Morven meal sites, work training routes to the McLaurin Vocational Rehabilitation Center located in Hamlet, NC and work routes through the Town of Wadesboro.

Demand response transportation is very flexible and is accessible by anyone (NOTE: ACTS does not transport to religious or political functions). By calling ACTS at least 24 hours in advance, individuals can request transportation to medical appointments, shopping trips, or other approved trips, etc. (NOTE: ACTS operates on a first come first served basis. To ensure availability of a vehicle, one might need to call earlier than 24 hours).

DISABLED ACCESSIBILITY



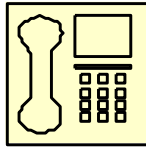
We are proud of the fact that we are able to furnish reliable, reasonably priced, transportation for our county citizens who are wheelchair users and/or affected with other disabilities that restrict mobility. The lifts designed for our vehicles are easy to operate and make transporting passengers and wheelchairs a very simple matter. When scheduling a ride, give 24 hours notice, inform us that a lift is required, and we will be happy to send the proper vehicle to accommodate your needs. The driver will assist with normal boarding and de-boarding. If further assistance is needed, be prepared to have someone accompany you.

KEEPING IN TOUCH

In order for ACTS to serve the community better, we are constantly upgrading and improving our services. The public is always invited to call us to inquire about any of our new services or changes on any of our regular routes. We are here to serve the public, and no question is too big or too small to handle. We welcome all question and suggestions. Call us at (704) 694-2596 from 8:30 a.m. to 4:30 p.m., Monday-Friday. In order for ACTS to better serve you, please fill out the survey located in this booklet, remove and mail to ACTS, P.O. Box 672, Wadesboro, NC 28170.



HOW TO SCHEDULE A RIDE



1. Call ACTS-(704) 694-2596 at least 24 hours in advance of your requested time. Remember that ACTS operates on a first come first serve basis. To ensure service, you may want to schedule in advance.
2. Ask for an ACTS' dispatcher.
3. Be prepared to tell the dispatcher:
 - Your Name
 - Your Destination Address
 - Your Funding Source
 - Appointment Time
 - Complete Address
 - Telephone Number
4. Be sure to tell the dispatcher if you need special assistance or lift equipment. All buses are not lift equipped.
5. Please be brief.
6. Call the day before your appointment schedule between the times 2:30 p.m. and 4:30 p.m. to confirm your appointment and to receive a pick up time. Without a confirmation, ACTS will not pick you up.
7. Cancellations must be made the day before you scheduled trip. Failure to do so can result in loss of services.
8. TDD/TTY Users Dial 1-800-735-2962
Voice Users Dial 1-800-735-8262 or 711*

YOU MUST ALLOW FOR A 30 MINUTE VARIATION IN
PICK UP TIME.

TELEPHONE HOURS

8:30 a.m. - 4:30 p.m.

MONDAY-FRIDAY

(ACTS will be closed on certain Holidays)

SAFETY RULES



Safety of our passengers is our number one concern. This is why we have rules and regulations that must be followed by everyone.

****SPECIAL NOTE****

Our drivers can perform boarding. We cannot enter homes or push wheelchairs to the bus, so please have a friend or family member accompany you if you need assistance. No additional charge will be made for the assistance.

Once aboard the bus, the following rules apply to everyone:

1. Do not lean or extend the body or articles from the vehicle.
2. No smoking. One careless person could start a fire that could lead to disaster and many of our passengers have breathing and heart conditions.
3. No eating or drinking on the bus. One quick stop and the person that is eating could choke. Another important reason not to eat or drink is litter problems. Litter is not only unsightly, but could cause harm if stepped on.
4. Proper clothing must be worn at all times; shirts and shoes are a must.
5. Talk to the driver only when necessary. The driver must concentrate on driving without interruptions. The driver must be 100% focused to insure a safe trip and good performance.
6. When de-boarding the bus, please wait until the bus has pulled away before crossing the street, as oncoming vehicles cannot see you.
7. No loud talking, loud radios and/or use of profanity because this infringes on the rights of all the other passengers.
8. Passengers must treat each other with respect. Every passenger has equal rights to be safe, un-harassed, and assured of their own space on ACTS buses.

PEOPLE WHO REFUSE TO FOLLOW
THE NECESSARY RULES CAN BE
REFUSED SERVICE.

ACCEPTABLE FUNDING SOURCES

ACTS accepts the following payments for transportation:

1. Cash.
2. Monthly payments by established agencies and businesses.
3. Medicaid.
4. Elderly & Disabled Transportation Grant, Rural General Public Grant and Employment Grant. These funds are handled by ACTS. Call the ACTS office to see if you qualify for this funding.



FARES

HUMAN SERVICE AGENCIES & PRIVATE BUSINESSES

ACTS charges \$14.77 per hour and \$0.58 per mile for each route. These prices are very affordable since the charge is per route and not per person. If an agency has 10 passengers on a particular route, the total cost of the route can be split among the passengers. In example, a route that transports ten (10) passengers at a cost of fifty (\$50) dollars would only cost five (\$5) dollars per person. Using this method also allows ACTS to split charges among agencies and business who may share route which creates lower costs for everyone.

GENERAL PUBLIC

<u>Miles</u>	<u>Cash Only</u>	<u>Cost to Rider</u>
0-5		\$1.20 one way
5-7.5		\$1.80 one way
7.5-10		\$2.40 one way
10-12.5		\$3.00 one way
12.5-15		\$3.60 one way
15-17.5		\$4.20 one way
17.5-20		\$4.80 one way
20-22.5		\$5.40 one way
22.5-25		\$6.00 one way
25-27.5		\$6.60 one way
27.5-30		\$7.20 one way

\$0.50 per additional passenger going to same location. \$2.00 per hour waiting time. Longer trips and out of County trips will be considered on a case by case basis.

